

School Reservations and Information

Due to their great popularity, Education Department programs are scheduled well in advance. We recommend that you contact the Education Department three to four months in advance to schedule a program. In some cases, space may be available on shorter notice.

Program Registration

1. To make a reservation, visit www.wcs.org/teachers/zoo-programs/bronx-zoo.aspx or call the Education Department at 718-741-1681, Monday through Friday, between 9:30am and 4:30pm. Reservations for school programs can be done online or by phone.
2. Maximum program class size is 35 students. Schools **are not** allowed to combine classes to reach a class size of 35 students. One adult for every ten students is required, with a maximum of four adults.
3. We welcome students with special needs. Please be sure to mention special needs when registering so that we can insure appropriate classroom and program accommodations. We require one adult for every two students in special education classes (maximum class size of 12 students).
4. Once your information has been processed, a contract will be e-mailed to you.
5. A confirmation letter and admission ticket with program information, including session dates, times, and classroom locations, will be e-mailed to you once payment is received. The letter and ticket are valid for free general admission for your class along with three other adult chaperones and must be shown at the entrance gate to the Zoo on the date(s) of the scheduled session(s). The letter and ticket do not cover parking costs or admission to any zoo exhibit or attraction that require an additional fee unless your class visits these as part of their registered program.

Payment Policy

Fee-based programs must be pre-paid by the school or district (purchase orders accepted). Under no circumstances will classes be offered without full payment or purchase order and a signed contract which must be returned within three weeks of receiving the contract.

Cancellation Policy

All cancellations must be received by the Bronx Zoo Education Department in writing, by mail or FAX (718-364-2225). Cancellations made at least 4 weeks in advance will receive a 50 percent refund. There are no refunds for programs cancelled less than four weeks prior to the scheduled date of program. Please note that any request to reschedule your class is equivalent to a cancellation.

Late Arrivals

Due to a very full schedule, programs will not be extended for late-arriving groups beyond the scheduled end time. Staff will make every attempt to cover as much material as possible in the time available. Please obtain information on how to locate the Zoo and the specific classroom in advance of your trip. Directions to the Zoo and a copy of the Zoo Map are available online at www.bronxzoo.com.

Weather Conditions

All programs are held as scheduled (regardless of weather) unless field trips are cancelled by the Chancellor's office. Please encourage your class to dress appropriately for outdoor activities.

Bronx Zoo Admission Policy for Visits Only

All school groups that want to visit the Bronx Zoo that are not participating in an Education Department program must contact the Bronx Zoo Group Services Office at 718-220-5198 for information about the current admission prices and policy.